

U Model

Local Health Watch

Bedfordshire LINK 30/08/2010

Philosophy



Prime
Directive



Behaviour



Methods

Semantic
Analysis

Tactics

Strategy

Bedfordshire LINK



Philosophy

Behaviour



Items at the top are the most difficult to change
Prime Directive From top left they become easier

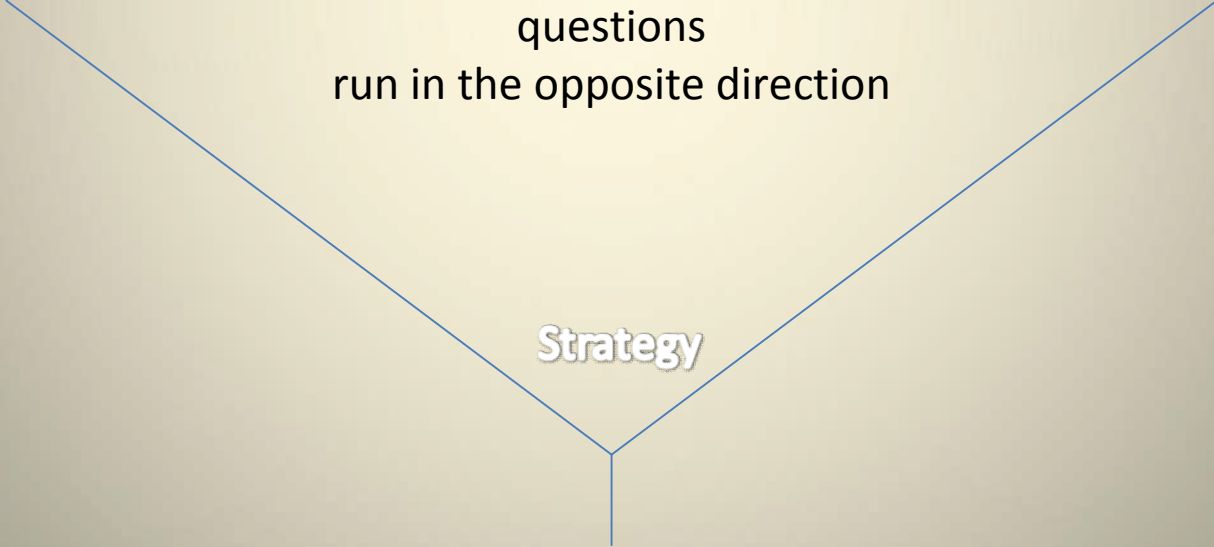
Methods

The 'How' questions follow the direction, the 'Why' questions run in the opposite direction

Semantic Analysis

Tactics

Strategy



Philosophy -----Well being

Prime Directive -----Enablement of
Individual quality of
care in Central
Bedfordshire

Semantic Analysis:

- 1 Be the voice of the public in both health and social care
- 2 Influence changes to care
- 3 Review care service delivery
- 4 Help ensure quality and consistency of care

As - Is

LINK

PALS

ICAS

Goal

LINK

Complaints

Advise &
Liaison